



The CommLaw Group

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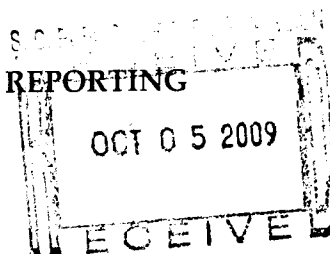
HELEIN & MARASHLIAN, LLC
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McLean, Virginia 22101

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October 1, 2009

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Public Service Commission of South Carolina
Saluda Building
101 Executive Center Drive
Columbia, SC 29210



RE: UCN, Inc.
South Carolina Public Service Commission
CLEC Quarterly Service Quality Report
For the Period Ended September 30, 2009

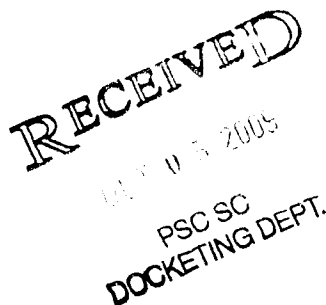
To Whom It May Concern:

Enclosed please find the South Carolina Public Service Commission CLEC Quarterly Service Quality Report for the period ended September 30, 2009, filed on behalf of UCN, Inc. UCN does not currently provide local service in the state of South Carolina and therefore has no troubles or outages to report.

Please contact Meghan Ruwet at (303) 663-0102 or mtr@commlawgroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet
The Compliance Group
Manager
Telephone: (303) 663-0102
Email: mtr@commlawgroup.com
Website: www.CommLawGroup.com



SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

COMPANY NAME

UCN, Inc.

QUARTER / YEAR

Third Quarter / 2009

Month:	<u>July</u>	<u>August</u>	<u>September</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
New Installs Completed w/in 5 Days (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>
Commitments Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations: UCN currently has no trouble reports.

Person Making Report / Contact Information: Meghan Ruwet, Telephone (303) 663-0102,
mtr@commlawgroup.com
